



Hello and Happy New Year!

Thank you for the success of SeeClickFix Topeka which has officially been launched for one year. We appreciate your patience in working out the kinks and making this constituent application a victory for the City of Topeka!

Let's take a look at 2017...

3727 requests were generated

3429 requests were completed

That is an average of about **311** requests per month

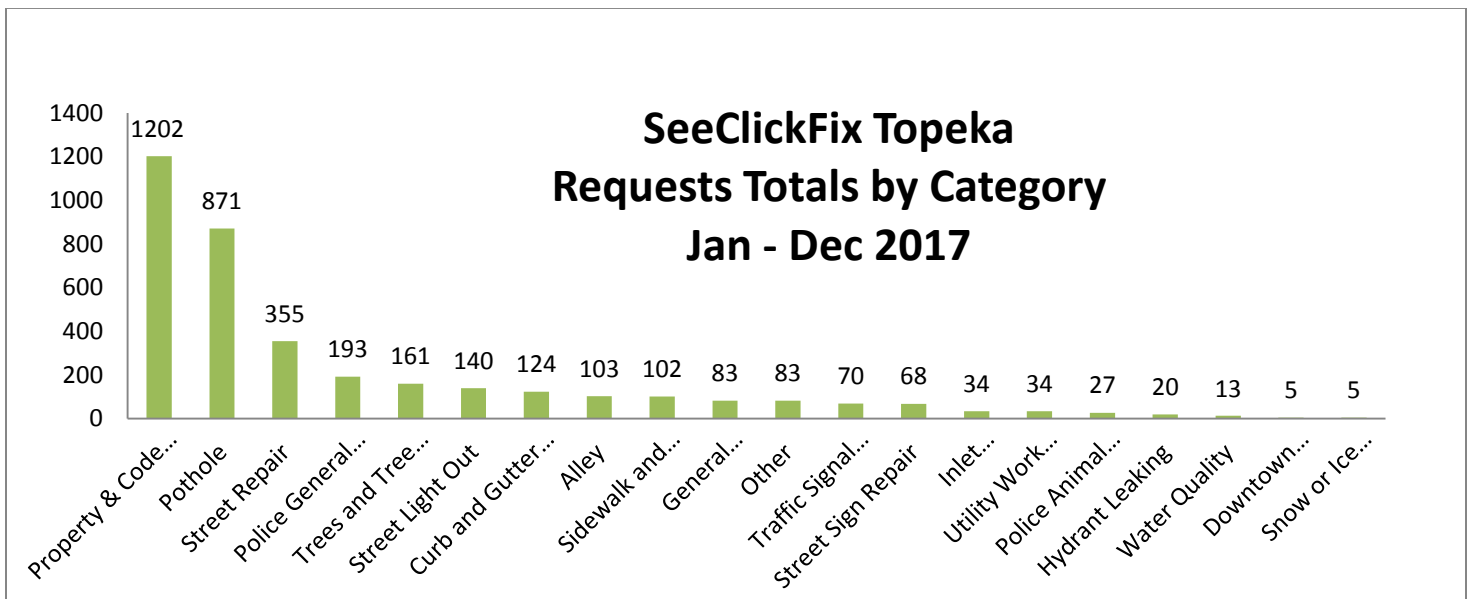
So, how does that compare to our previous program, E311?

In 2017 we had a **90%** increase from our highest year of ticket requests from E311 with only **1,961** requests in 2016

Average monthly request for E311 was **163** per month *(based on stats from 2016)*

Total E311 tickets 2013-2017 was **5,756**, so we are at a **65%** improvement of the 5 year total **in only 1 year**

Want to know what your specific request stats look like? Take a look below:



If you would like the month by month breakdown, you can find that on the Topeka website:

<https://www.topeka.org/SeeClickFix/seeclickfix-reports>

The increased usage is a testament to the ease of use of the system, and how we are able to quickly respond, which creates confidence in the system, which more citizens then use.

THANK YOU AGAIN FOR YOUR CONTINUED EFFORTS!

-SCF Topeka Team