## City of Topeka, KS

## Between May 01, 2020 and May 31, 2020

512 requests were opened

515 requests were acknowledged

470 requests were closed

The average time to acknowledge was 0.5 days.

The average time to close was 34.1 days.

REQUEST CATEGORY	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Property Maintenance & Code Violations	189	191	141	0.2	29.2
Pothole	97	98	123	0.1	47.8
Trees and Tree Limbs	43	43	36	1.2	7.8
Other	40	39	37	0.0	22.9
Police General Issue	24	25	44	2.0	30.3
Alley	28	29	19	3.8	18.7
Street Repair	17	16	18	0.0	90.4
Curb and Gutter Repair	14	14	6	0.0	22.9
Sidewalk and Ramp	12	12	9	0.0	120.1
Inlet Clogged/Flooding	10	10	9	0.0	2.1
Street Sign Repair	8	8	6	0.0	25.1
Traffic Signal Repair	8	8	6	0.0	3.5
General Feedback or Questions	9	9	3	0.0	6.3
Street Light Out	5	5	5	0.0	1.9
Police Animal Control	5	5	4	0.0	7.1
Downtown Parking General Question	2	2	2	0.0	3.4
Hydrant Leaking	1	1	1	0.0	40.4
Water Quality	0	0	1	0.0	54.5
Blue Review Locate	0	0	0	0.0	0.0
Engineering - General Request <sup>(Disabled)</sup>	0	0	0	0.0	0.0
Facility Request (Disabled)	0	0	0	0.0	0.0
Snow or Ice Hazard	0	0	0	0.0	0.0
Street Sweeping (Disabled)	0	0	0	0.0	0.0
Utility Work Damage	0	0	0	0.0	0.0
GEOGRAPHY	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Council District 1	70	70	71	0.2	32.3
Council District 2	105	106	94	0.9	20.4
Council District 3	65	65	44	0.0	14.9
Council District 4	25	26	21	2.0	24.3

Council District 5	56	57	42	0.0	19.9
Council District 6	83	84	83	0.6	29.9
Council District 7	32	33	33	1.5	17.6
Council District 8	37	36	48	0.1	121.4
Council District 9	38	38	34	0.0	26.5
Topeka City Boundary	511	515	470	0.5	34.1
Topeka Utility Service Area	509	511	466	0.5	34.2