

# City of Topeka, KS

Between Oct 01, 2019 and Oct 31, 2019

335 requests were opened

341 requests were acknowledged

572 requests were closed

The average time to acknowledge was 1.9 days.

The average time to close was 42.7 days.

REQUEST CATEGORY	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Pothole	63	65	173	1.0	30.6
Property Maintenance & Code Violations	65	66	152	0.5	51.4
Police General Issue	37	37	42	0.4	9.8
Other	34	35	44	2.5	30.1
Street Repair	36	37	36	1.4	94.4
Alley	24	25	32	8.5	54.8
Trees and Tree Limbs	20	20	30	0.0	39.0
Street Light Out	11	11	10	0.0	2.7
Curb and Gutter Repair	12	12	4	0.0	19.5
Sidewalk and Ramp	6	6	14	0.0	146.6
Street Sign Repair	5	6	8	31.9	76.5
Traffic Signal Repair	5	5	7	0.0	5.0
General Feedback or Questions	5	5	5	0.0	8.6
Hydrant Leaking	5	5	5	0.0	2.4
Police Animal Control	4	4	4	0.0	1.7
Utility Work Damage	1	1	3	0.0	50.4
Downtown Parking General Question	1	0	3	0.0	86.9
Inlet Clogged/Flooding	1	1	0	0.0	0.0
Blue Review Locate	0	0	0	0.0	0.0
Engineering - General Request (Disabled)	0	0	0	0.0	0.0
Facility Request (Disabled)	0	0	0	0.0	0.0
Snow or Ice Hazard	0	0	0	0.0	0.0
Street Sweeping (Disabled)	0	0	0	0.0	0.0
Water Quality	0	0	0	0.0	0.0

GEOGRAPHY	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Council District 1 - City of Topeka	60	61	75	1.5	66.3
Council District 2 - City of Topeka	37	39	66	10.0	55.7
Council District 3 - City of Topeka	31	31	45	0.0	32.7
Council District 4 - City of Topeka	35	35	151	0.0	26.1

Council District 5 - City of Topeka	41	41	63	0.0	32.9
Council District 6 - City of Topeka	49	51	69	1.8	42.2
Council District 7 - City of Topeka	23	23	23	0.0	36.1
Council District 8 - City of Topeka	14	14	29	0.0	88.0
Council District 9 - City of Topeka	43	44	49	1.8	41.5
Topeka City Boundary	335	341	571	1.9	42.8
Topeka Utility Service Area	332	338	570	1.9	42.6