City of Topeka, KS

Between May 01, 2019 and May 31, 2019

758 requests were opened

764 requests were acknowledged

553 requests were closed

The average time to acknowledge was 0.9 days.

The average time to close was 27.1 days.

REQUEST CATEGORY	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Pothole	250	251	152	0.3	15.0
Property Maintenance & Code Violations	221	225	165	2.7	31.3
Other	48	48	35	0.1	12.3
Inlet Clogged/Flooding	35	35	39	0.0	2.5
Street Repair	34	35	17	0.8	90.1
Police General Issue	28	28	20	0.0	9.9
Trees and Tree Limbs	27	27	22	0.1	6.6
Alley	24	24	21	0.0	56.1
Curb and Gutter Repair	23	23	10	0.0	87.4
Sidewalk and Ramp	14	14	20	0.0	143.3
Police Animal Control	12	12	11	0.2	2.9
General Feedback or Questions	12	12	9	0.0	4.9
Street Light Out	10	10	10	0.0	1.7
Traffic Signal Repair	9	9	10	0.0	3.1
Street Sign Repair	4	4	5	0.0	6.7
Water Quality	3	3	3	0.0	2.4
Utility Work Damage	2	2	2	0.0	13.1
Downtown Parking General Question	1	1	1	0.0	29.4
Hydrant Leaking	1	1	1	0.0	0.2
Engineering - General Request (Disabled)	0	0	0	0.0	0.0
Facility Request (Disabled)	0	0	0	0.0	0.0
Snow or Ice Hazard	0	0	0	0.0	0.0
Street Sweeping (Disabled)	0	0	0	0.0	0.0

GEOGRAPHY	OPENED	ACKNOWLEDGED	CLOSED	DAYS TO ACK.	DAYS TO CLOSE
Council District 1 - City of Topeka	118	117	92	0.3	20.0
Council District 2 - City of Topeka	129	129	91	0.0	20.7
Council District 3 - City of Topeka	68	68	46	0.0	14.8
Council District 4 - City of Topeka	34	35	27	4.0	50.7
Council District 5 - City of Topeka	87	88	57	4.3	25.1

Council District 6 - City of Topeka	107	109	76	0.2	21.7
Council District 7 - City of Topeka	57	57	38	0.0	7.3
Council District 8 - City of Topeka	49	50	40	0.4	67.2
Council District 9 - City of Topeka	104	106	82	0.7	38.3
Topeka City Boundary	751	757	547	0.9	27.3
Topeka Utility Service Area	755	761	552	1.0	27.2