



CITY
OF
TOPEKA
UTILITIES
DEPARTMENT

Sylvia Davis
Department Director

Nicole Malott
Deputy Director
Finance & Asset
Management

SCADA
Management

Laboratory
Operations

Vacant
Deputy Director
Operations

**Meter & Customer
Services**

**Business Ser-
vices
Manager**

**Asset
Management**

**Water Pollution
Control**
Operations and Collections

Water Systems
Plant Operations and
Distribution

- Utilities Call Center
 - Start/stop service
 - Payment
 - Account inquiries
- Utilities Billing
 - Billing Statements
 - Courtesy Adjustments
- Meter Services
 - Meter reading & repair

- Budgeting
- Financial reporting
- Purchasing
- Performance Management

- Capital Improvement
- Replacement program
- Asset replacement program
- Studies on drainage, water hydraulics, water & wastewater plant capacity
- Project Management

- Wastewater Treatment System
- Stormwater
- Water quality
- Maintenance
- Inspection & Verification
- Construction Inspection

- Water Distribution
- Water Treatment
- Reporting & trend analysis
- Remote flow monitoring
- Remote control of systems
- Electronic data collection